



Renting a pitch or an accommodation involves the total acceptance of the following conditions no matter the sales channel, who prevail over all other previous conditions or still on possible general conditions of purchase. As such, the customer declares that he has acquainted himself of the present conditions before the validation of his location, in a readable and understandable way, of the present general terms of sale and any information listed in the article L.221-5 of the Code of the consumption.

He declares to have acquainted with the present conditions and to have accepted them beforehand, and if the sale was made on-line, by checking the box planned for that purpose before the execution of the procedure of reservation.

Camping des Gayeulles saves itself the possibility of adapting or of modifying at any time the present general conditions. The general applicable conditions of reservation are the ones in effect the day of the reservation.

An internal regulation document is available in all our citylodges. Every occupant is presumed to have acquainted with it during his arrival. In case of absence of the internal regulation document in the citylodge, the customer can consult it at the reception. Any defect or dysfunction must be declared on arrival, in default of, the customer is presumed to have taken the citylodge, the furniture and the equipment in good condition.

## TARIFFS AND SERVICES

Our prices are payable in euros VAT included at the current rate at the moment of their impression.

The rent rates per night of occupancy include the rent of the accommodation, the number of people (according to capacity of the model), charges (water, electricity), a vehicle access, the access to the services of the reception and to the common infrastructures, as well as the tourist tax (0.45 € per night per person of more than 18 years). In case of unreasonable consumption in water and electricity, the Camping des Gayeulles reserves the right to charge the additional cost to the customer.

The prices are **flexible** and **variable** depending on various criteria and to the customization of the services: the date of reservation, the beginning's date of the stay, its duration, the typology of citylodge, the secondary services. The secondary services in supplement are charged in addition to the price of the stay, according to the current price rates, in the day of the order. The payment is made in cash at the time of the service's order.

The Camping des Gayeulles can modify the rates **at any moment**. Any modification of rate or evolution of taxes applicable to your stay, at the invoicing date, may be passed on the price of your stay.

Our rates include the following services: beds made on arrival, bath linen, WIFI and TV. From 8 nights, a housekeeping service is offered once a week (included change of sheets and bath linen). The end of stay cleaning is offered for any stay in Premium range.

The number of people during a stay can't exceed the total capacity of the accommodation.

## LENGHT OF STAY

The length of stay in a citylodge is limited to 28 consecutive nights per year.

## GROUPS

Any reservation of more than 1 citylodge by the same natural person or by per different people but who know each other and move together for the same motivations and at the same dates are considered as a group. For any request of reservation of group, you necessarily must contact the campsite. The Camping des Gayeulles allows itself to study the request of reservation before acceptance or refusal of this one.

## GENERAL CONDITIONS OF RENTAL FOR CITYLODGES

### MINORS

Citylodges cannot welcome minors less than 18 years old not accompanied with their legal representatives. The Camping des Gayeulles reserves the right to refuse the access to a citylodge which would have been booked in misunderstanding of this rule, to cancel a reservation and to end any stay in case the campsite discovers that the citylodge was intended for a minor or occupied by minor less than 18 years old not accompanied.

### RESERVATION

The sale of services of accommodation supplied in a determined date, or according to a determined periodicity, is not subjected to capacities concerning the withdrawal period of 14 days applicable to the remote sale (article L.121-20-4-2 ° of the Code of the consumption).

Each reservation is nominative and personal. It may not be subject to a cession or a total or partial sublease without the prior acceptance of the campsite. While booking, the customer attests to be a natural adult, non-commercial person, acting for his personal needs; he recognises to have the full capacity of engaging himself on the present general reservation conditions when he completes those transactions.

The reservation of a citylodge is valid only after a written confirmation by the Camping des Gayeulles matched by the beforehand accepted general conditions of sale.

A reservation commits the campsite to the customer only if the campsite accepts it, which it can refuse if it wants, depending on the availability, and, more generally, on all the circumstances which could affect the reservation previously made. The reservation guarantees only dates and model of required accommodation.

The reservation requires, to be considered as firm, to **be guaranteed** by the payment of a deposit corresponding to 30 % of the total amount of the stay in the following deadlines:

Online reservation: immediate payment

Option for a stay at less than 15 days of the arrival date: payment under 48 hours

Option for a stay at more than 15 days of the arrival date: payment under 8 days

Any option for a stay fallen due without regulation of deposit is automatically cancelled without notice.

### CANCELLATION OR MODIFICATION

To be considered, any partial or total cancellation must be notified to the Campsite des Gayeulles by mail or email.

#### Total Cancellation

A total cancellation before the arrival date is free of charge but cannot result in a refund of the deposit which remains acquired to the campsite. No postponement will be accepted on the following season.

#### Partial cancellation

Is considered as a partial cancellation, any changes of the length of stay, date, type of Citylodge, number of occupants originally booked and confirmed.

#### Before arrival

Partial cancellation is free of charge but cannot result in a refund of the deposit which remains acquired to the campsite. In case of delayed arrival, and in default of a message of the client indicating his delay, the Citylodge becomes available again the following day of the initial day of arrival, at 3 pm.

#### During the stay

In case of early departure, the balance of the stay is due and retained and no refund will be granted.

In case of extension of the stay (according availability), the tariff for the additional nights will be updated on the base rate of the date of the extension's notification. The total duration of stay, in no case, will exceed 28 consecutive nights.

### Annulation by the campsite

The total amount paid will be refunded without providing any payment of any damages and an equal stay will be offered to the client in the current season (except in case of an expulsion or a violation of the campsite regulation).

### Cancellation insurance

To obtain a potential compensation, we invite you to subscribe a cancellation or interruption of stay insurance. This one will allow you to obtain partial or total refund of your stay, depending on the conditions planned in the insurance contract.

### CHECK-IN

Citylodges are available from 3 pm.

### Delayed arrival

No delayed arrival is possible after the reception's opening hours.

### Check-in procedure

According to the Code of Entry and Residence of Foreigners, each client will be asked for a valid identity document on arrival, including for EU nationals. The camping des Gayeulles must retain policy forms for six months for each foreigner client. To verify the client's nationality and the need to fill in a policy form, each client will have to present a valid identity document on arrival.

### Deposit

The deposit is intended to cover the costs of repairs of damages possibly identified at the end of your stay. The campsite considers as a deterioration any action committed by the occupants or their animals who damaged permanently an equipment, a siding, or furniture (included urine traces), any cigarette smell impregnation inside the Citylodge, any theft (including bed and bath linen), any breakage or loss (including access badges), any state of cleanliness non-compliant. to the state of provision.

For any stay, a 270 euros deposit is required on the arrival date prior receiving the access badges. The deposit will need to be left **by one of the participants in the stay** by means of a valid credit card.

The banking preauthorisation will block the amount of money requested on your bank account without debiting it. This one will be cancelled at the latest within 48 hours after the departure in case no anomalies would noticed. This delay could be extended up to 10 days in case of noticed damages, which would require damages' deductions supported by an invoice. The retention from the deposit does not preclude an additional compensation if the damages are superior to the amount of this one.

### Entrance inspection

Citylodges are provided in good condition, and the client undertakes to leave it in the same condition at the end of the stay. The client shall make of use the apartment peacefully and in a reasonable manner, according to the articles 1728 and 1729 of the French Civil Code. An inventory is available in every apartment. The client must verify its accuracy, quality, and must inform the reception, at the latest 10 am the day after arrival, any anomaly and any missing or damaged objects. For any stays. No claim will be possible after this time.

### PAYMENT OF THE STAY

The balance of the stay must be fully paid on arrival, prior receiving the access badges, by a valid credit card (Carte bleue, Visa, Eurocard/Mastercard) or cash (within the limits permitted by law).

### CHECK-OUT

Citylodges must be released before 11 am.

### Departure procedure

Access badges must be given to the reception or left on the Citylodge's dining room table in case of departure before the opening of the reception.

The inventory and the state of cleaning of the Citylodge will be done by the campsite's team after the client departure, which will consider the comments reported by the client on the arrival date. Any missing object or damage to furniture and premises will be charged.

Any departure after the check-out deadline, without the Camping des Gayeulles agreement, will be charged an extra night and an end of stay cleaning benefit.

### CAMPSITE REGULATION

All camper must refer to the campsite regulations and to the specific conditions of the campsite, without such arrangement, a sanction could be made (up to the cancelation of the contract). Potential disputes will lead to the exclusive competence of the High Court of Rennes

### INSURANCE

The Camping des Gayeulles declines all responsibility in case of a theft or deterioration of personal objects on the campsite. We also remind you that the car park is not guarded and that parking your vehicle is at the customer's own risks.

### LAST MINUTES/OFFERS

During those occasions, it is possible that customers pay different prices for an equal stay. Customers who payed the higher price cannot, in any case, benefit from any reimbursement of the difference of prices between their price and the promotional price. Discounts cannot, in any case, be combined with promotions.

### IMAGE

The client authorizes the Camping des Gayeulles, and any person that the Camping des Gayeulles would wish to substitute to, to photograph him and all the persons staying with him, record them or film them during their holiday in the Camping des Gayeulles and to exploit those images, sounds or videos or any kind of medium (in particular on websites and on the camping's website-including Facebook- on any presentation or promotion mediums and on trip or touristic guides).

This authorization aims to make the Camping des Gayeulles' promotion and animation. In no way will it be damaged to the clients' reputation.

### RESPONSABILITY

The customer recognises expressly that the camping cannot be held responsible, due to the communication by its partners or by any third party, of any false information which would be mentioned in the brochure or on the Camping des Gayeulles website regarding the presentation pictures, the terms, the activities, the services the operation dates. All the photos and texts used in the brochure or on the campsite's website are non-binding. They only have an indicative nature. It could happen that some activities or installations seen in the brochure's description are remove, for climate reasons or in case of a force majeure such as defined by the French courts.

### COMPUTING AND LIBERTIES

Information that the customer gives us while booking will not be transferred to third parties. This information will be considered by Citédia Services as confidential. They will only be used by internal services of Citédia Services for the processing of the reservation and to strengthen and personalise the communication and services offers reserved for you according to your personal interests. In accordance with the computing and liberty law of January 6<sup>th</sup>, 1978, you dispose of a right of access, rectification and modification of your personal data. For this, you need to make your request per mail to the following address by indicating your name, surname and address: Camping des Gayeulles, Rue du professeur Maurice Audin 35700 Rennes.

### LANGUAGE OF CONTRACTS

These general conditions of sales are written in French. Should they be translated into one or more foreign languages, only the French text shall prevail in the event of a dispute.

City.....  
Date .....

Please write "read and understood" and sign below